

Privacy policy

Privacy-sensitive data, or personal data, is processed through our website. Vintage Works (vintageworks.nl) is dedicated to safeguarding the privacy of our website users while also providing the highest quality of service possible.

We comply with the requirements set by the most recent privacy legislation. This means, among other things, that:

- we **clearly state** with **what purposes** we process personal data via the privacy statement on this page;
- we **limit our collection of personal data** to only the personal data necessary for legitimate purposes;
- we first **ask the visitor for explicit permission** to process his personal data in cases where permission is required;
- we take **appropriate security measures** to protect his personal data and as well as third parties who process personal data for us;
- we respect the visitors' right **to provide personal information, correct it or delete it.**

Vintage Works is responsible for data processing. In this privacy statement, we explain which personal data we collect and use, and for what purpose. We encourage our visitors to read this statement carefully.

Use of personal data

We are legally obliged to inform the visitor for what goals we use his personal data. We obtain certain information from the visitor while he is visiting our website. That may be personal data. We only keep and use the personal data that is entered by the visitor directly in the context of the service he requests, or of which it is clear that it is provided to us to process.

The following information is used by us for the purposes mentioned in this privacy statement:

1. Name and address details
2. Phone number
3. Billing address
4. E-mail address
5. VAT information (for business purchases)
6. Payment details
7. IP address

Registering

Certain parts of our website require the visitor to register first before he can access them. After registration, we will save the personal information provided via the username chosen. We store this information so that the customer does not have to enter it every time and so that we can contact him in the context of the execution of the agreement.

We will provide the data linked to the username to third parties if this is necessary for the context of the implementation of the agreement that the visitor has approved, or if this is legally required. In case of suspicion of fraud or abuse of our website, we can hand over personal data to the competent authorities.

Handling of the order

When the customer places an order with us, we use his personal data for the processing thereof. If it is necessary for proper processing we can also provide his personal data to third parties. We will elaborate further on this later in this statement.

Contact form

Via our website, we offer the possibility to submit a query by means of a contact form with various fields. The visitor can choose which information he provides. The data that he sends us will be kept for as long as the nature of the form or the content of his e-mail is necessary to answer and process his query.

Publication

We do not publish any customer data.

Share with third parties

We can pass on data to our partners. These partners are based outside and inside the EU. With partners outside the EU we have agreements to comply with European privacy rules.

Social media

Social media buttons are included on our website so the administrators of these services can collect personal data.

Cookies

Our webshop makes use of cookies. We also enable cookies to be placed by third parties.

When the visitor visits our website for the first time, a notice will be displayed explaining why we use cookies. By agreement of the cookie form you allow us to use the cookies on the whole website.

Anyone is free to disable cookies through the browser. However, in case cookies are disabled, the website may no longer work optimally.

We have made agreements about the use of cookies with third parties that place cookies on our website; however, we do not have complete control over what the third parties do with the cookies when they are processed. For more information about how third-party cookies are used, please read the privacy statements of the parties themselves (please note: privacy statements can change regularly).

Google Analytics

We use Google Analytics to track how visitors use our website. We have signed a processor agreement with Google with regards to how we handle our data. All data used by Google Analytics, is anonymized.

Security

We take strict security measures to limit abuse of and unauthorized access to personal data. We take the following measures in particular:

- Access to personal data is protected with a username and password.
- We use a secure connection (Secure Sockets Layer (SSL)) which protects all personal information data.
- All information collected for analytical causes, will be anonymized.
- We collect no more data than strictly necessary.

Retention period

The personal data described above are retained for as long as necessary to process orders, including the warranty period. We store data for a maximum of three years for statistical purposes. The data will then be deleted unless there is a statutory obligation that requires longer storage (such as the seven-year fiscal retention obligation for payment data).

Third-party websites

This privacy statement does not apply to third-party websites that are linked to our webshop. We can not guarantee that these third parties handle personal data in a reliable or secure manner. We encourage the visitor to read the privacy statement of these websites before using their websites.

Changes to this privacy statement

Vintage Works reserves the right to make changes to this privacy statement. We advise our visitors to regularly read the privacy policy in order to be aware of these changes.

Viewing and changing data

In case the visitor has any requests or queries concerning the use of his personal information, we advise to contact us via the address below. It is also possible to send us a request to view, change or delete personal data. The visitor can also submit a request for us to export the data that we use with his consent, or send us a motivation reason to limit the processing of his personal data.

To prevent abuse, we can ask the visitor to adequately identify himself. In terms of accessing personal data linked to a cookie, he must send a copy of the cookie in question. This can be found in the settings of the browser. If the details are not correct, the visitor can ask us to change the data or have it removed.

Authority Personal Data

We are glad to help if a visitor has a complaint about how we process personal data. Under the privacy legislation, the visitor also has the right to file a complaint with the [Dutch Data Protection Authority](#) against how we process his personal data.

Contact information

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